

U. S. General Accounting Office (GAO), *Corporation for National and Community Service: Better Internal Control and Revised Practices Would Improve the Management of AmeriCorps and the National Service Trust*, Washington: U.S. Government Printing Office, 2004.

U. S. General Accounting Office (GAO), *National Service Programs: Status of AmeriCorps Reform Efforts*, Washington: U.S. Government Printing Office, 1997.

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Contributors

David Eisner is chief executive officer of the Corporation for National and Community Service. He was appointed by President Bush and began serving in December 2003. Eisner has focused on strengthening the corporation's accountability, improving customer service, and increasing public trust. From 1997 until 2003, Eisner was a vice president at AOL Time Warner, where he directed the company's charitable foundation. Before that, he was a senior vice president of Fleishman-Hilliard International Communications and managed public relations at the Legal Services Corp. He began his career on Capitol Hill, serving as press secretary for three members of Congress. A graduate of Stanford University, Eisner received his law degree from Georgetown University Law Center. He and his wife, Lori, live in Bethesda, Md., with their four children.

William A. Galston is the Saul I. Stern professor of civic engagement and the director of the Institute for Philosophy and Public Policy at the University of Maryland. Galston was deputy assistant to the president for domestic policy during the first Clinton administration and executive director of the National Commission on Civic Renewal. He has served as director of economic and social programs at the Roosevelt Center for American Policy Studies in Washington, as chief speech writer for John Anderson's presidential campaign, as issues director for Walter Mondale's presidential campaign, and as senior adviser to Al Gore during his run for the Democratic presidential nomination in 1988. Since 1995, Galston has served as a founding member of the Board of the National Campaign to Prevent Teen Pregnancy and as chairman of the campaign's Task Force on Religion and Public Values.

Stephen Goldsmith is chairman of the Manhattan Institute's Center for Civic Innovation, and the Daniel Paul professor of government

and director of the Innovations in American Government program at Harvard University's Kennedy School of Government. In addition, Goldsmith is the chairman of the Corporation for National and Community Service. Previously, Goldsmith served two terms as mayor of Indianapolis. As mayor, he reduced government spending, cut the city's bureaucracy, held the line on taxes, eliminated counter-productive regulations, and identified more than \$400 million in savings. Prior to his two terms as mayor, he was Marion County prosecutor for 12 years. A graduate of Wabash College in Crawfordsville, Ind., he received his J.D. from the University of Michigan.

Marc Porter Magee is research director of the Partnership for Public Service, a nonprofit organization dedicated to revitalizing public service by inspiring a new generation to serve, and to transforming the way government works. At the partnership, Magee leads the development of a series of innovative research reports, issue briefs, and research projects (such as the annual "Best Places to Work in the Federal Government" rankings). Previously, Magee served as director of the Progressive Policy Institute's (PPI) Center for Civic Enterprise and as a contributing editor of *Blueprint*, the Democratic Leadership Council's journal of politics and policy. Prior to launching the Center for Civic Enterprise, Magee was a fellow at PPI while completing work on his National Science Foundation-funded doctoral dissertation on civic engagement and social capital. A graduate of Georgetown University, he received his Ph.D. in sociology from Duke University. He and his wife, Kathleen, live in Alexandria, Va.

Will Marshall is president and founder of the Progressive Policy Institute (PPI), a center for policy innovation in Washington, D.C. Established in 1989, PPI's mission is to modernize progressive politics and government for the Information Age. Marshall is editor of *Building the Bridge: 10 Big Ideas to Transform America* (Roman & Littlefield, 1997), co-editor of *Mandate for Change* (Berkley Books, 1992) and author of the 1988 DLC book *Citizenship and National*

Service, which helped lay the groundwork for the AmeriCorps national service system created by President Clinton. Marshall was present at the creation of the Democratic Leadership Council, serving as its first policy director. He has worked in two U.S. Senate campaigns and held several posts on Capitol Hill, including speechwriter and policy analyst for Rep. Gillis Long (D-La.) Previously, Marshall was a reporter for the *Richmond Times-Dispatch*. A graduate of the University of Virginia, he and his wife, Katryn S. Nicolai, live in Arlington, Va., with their two children.

Susan Stroud is the founder and executive director of Innovations in Civic Participation. She was one of the White House architects of the National and Community Trust Act of 1993. She served in senior positions at the Corporation for National and Community Service to implement AmeriCorps and Learn and Serve America. Previously, she was the founding director of Campus Compact and the Swearer Center for Public Service at Brown University. Stroud has also worked in several countries, most notably helping to create a network of university-based programs in South Africa and various service initiatives in Russia and Mexico. During 1998-2001 she consulted with the Ford Foundation to help re-think the foundation's work in service and chart a direction for the future. This process led to an international conference in Costa Rica in January 2001, out of which plans were developed for the Global Service Institute, which Stroud now co-directs with Michael Sherraden.

Steven Waldman is co-founder and editor-in-chief of Beliefnet, the leading multifaith spirituality and religion website. Waldman has broad experience as an editor, writer, and manager, most recently as national editor of *U.S. News & World Report*. Before that, he worked for eight years in *Newsweek's* Washington bureau, writing award-winning cover stories on a variety of social issues and serving as national correspondent and as a deputy editor. In 1986-87, he served as editor of *The Washington Monthly*, an influential political magazine. Waldman also served as senior adviser to the chief executive of the

Corporation for National and Community Service. He is the author of an acclaimed book, *The Bill*, about the passage of the AmeriCorps law; it is now a textbook in college courses across the United States.